ORALL NEWSLETTER

OHIO REGIONAL ASSOCIATION OF LAW LIBRARIES

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President's Column – Shannon Kemen

Thank you to everyone who was able to attend the 2014 ORALL annual meeting and made the conference such a great success! The meeting was extremely well attended and the evaluations were overwhelmingly positive. I would especially like to thank the Local Arrangements Committee and the Education Committee for all their hard work in planning and organizing the conference.

I would also like to thank each of you who took the time to fill out the evaluation forms. The ORALL Education Committee and the Local Arrangements Committees really appreciate your input and value your suggestions. The information you provide in the evaluations is used to shape the direction of each Committee when selecting future educational programs and meeting venues. If you did not get a chance to fill out an evaluation form at the meeting, please contact me directly with your suggestions and I would be happy to share your ideas with the Education Committee and the Local Arrangements Committee for the 2015 ORALL annual meeting in Ft. Wayne.

You can also share your ideas with ORALL by volunteering to serve on an ORALL committee. Committees have currently being formed, but it is never too late to join!

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Newsletter

The ORALL Newsletter is the official publication of the Ohio Regional Association of Law Libraries. Published quarterly in March, June, September, and December.

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Profile

ORALL is a 4-state chapter of the American Association of Law Libraries [Ohio, Indiana, Kentucky, Michigan]. It was formed in 1949 "to further the development and usefulness of law libraries and to stimulate a spirit of mutual helpfulness among law libraries of this region." An annual conference is held each fall. ORALL publishes or sponsors the following publications: *Core Legal Collection* [bibliographies for Ohio, Indiana, Kentucky, Michigan], ORALL Membership Directory, ORALL Newsletter, Ohio Legal Resources Annotated Bibliography & Guide 3rd.

Unsolicited contributions are encouraged; contributions submitted for publication are subject to editorial review. For extra copies, contact the editor.

Deadlines for submissions: Feb. 28, May 30, Aug. 30, and Nov. 30 $\,$

Advertising (per issue) : \$150 for full page, \$90 for half page, \$55 for quarter page, and \$35 for eighth page.

President's Column continued

Our current standing committees are:

• AALL Arrangements – This committee is responsible for coordinating the ORALL social activity during the AALL Annual Meeting as well as setting up and staffing the ORALL Exhibit Hall table.

• Bylaws & Guidelines –This committee's function is to review the Bylaws and Guidelines of ORALL and consider proposals for amendments.

• Education Committee – This committee is responsible for the planning of the yearly meeting and for the development of any special programs, projects, or institutes at other times during the year.

• Government Relations – This committee monitors proposed legislation affecting law libraries and makes recommendations for appropriate action concerning the desirability of such legislation. The committee is composed of members from each state actively represented in ORALL.

Grants–This committee is responsible for reviewing applications and awarding scholarships to the AALL meeting and to the ORALL meeting.
Internet & Social Media – This committee is responsible for the ORALL Website and the ORALL Listserv, for advising the Executive Board on Internet-related issues, and for facilitating the interchange of Internetexpertise among ORALL members.

• Member Survey – This special committee has prepared and continues to develop surveys of the ORALL membership on various topics.

• Membership – The duties of the committee include soliciting new members to ORALL, recruitment of persons in the ORALL region to the law library profession, providing new ORALL members with information about the Association, supplying application forms for membership, and publishing the ORALL membership directory.

• Newsletter – The Newsletter Committee is responsible for publishing the ORALL Newsletter, the official journal of ORALL. Published quarterly in March, June, September, and December, the purpose is to inform members about the business of the association and to educate members with short articles on legal and law library topics.

• Nominations – This committee evaluates and selects candidates for offices in ORALL prior to the annual meeting and recommends retiring members for life membership.

• Publications Committee –This special committee has prepared and continues to review the ORALL-sponsored publication: Core Legal Collection for Indiana, Kentucky and Ohio.

If you turned in the blue form at the Columbus meeting, or have contacted me since the meeting, you have already been placed on the committee of your choice. To see the complete list of 2014-2015 ORALL committee assignments please visit: <u>http://orall.org/?page_id=15</u>.

Please contact me directly if you would like to serve on any of these committees or if you have any additional suggestions regarding ORALL.

Happy Holidays!

* * *

ORALL Annual Meeting 2014 Program Reviews

Attending the 65th Annual ORALL Meeting by Kathy Moreland, Tuscarawas County Law Library

I recently had the awesome opportunity to attend the 65th ORALL meeting in Columbus, Ohio. I remember attending the 50th ORALL meeting, time has certainly flown by. I started the first day by stopping in Dublin, Ohio to attend the OCLC Library tour. I was amazed at this collaborative revolution that involves literally thousands of libraries around the world. The data floor reminded me of something from a sci-fi movie. The gentlemen who gave us the tour of the data floor was extremely knowledgeable.

Later that evening, I attended the opening reception at the Ohio Statehouse. The statehouse is an interesting Ohio landmark. A wonderful buffet was prepared for our enjoyment. Judge Charles Schneider gave a talk on the progress of county law libraries and the statewide consortium. Later we took a very interesting and fun tour of the statehouse.

Thursday was filled with educational sessions that had something to offer all law librarians. The day started with a hearty breakfast and a talk from Ken Hirsh on behalf of AALL. The first session I attended was Services to the Public. Each speaker brought their own experiences in dealing with the pro se litigants. I found this session to be extremely helpful to county law librarians and the seriousness of being able to help the public without crossing the line into the practice of law. The session on Practical Strategies for Resolving Conflict gave excellent practical advice for resolving issues in the workplace.

The final session I attended was Part I and Part II of License Negotiation Strategy. Each speaker brought their own unique take on negotiating with vendors. The presentation with Mary Jenkins and Carol Ottolenghi really helped in understanding vendor contracts and what to look for in a contract even before meeting with the vendor. The Dine-Around was a lot of fun. The Jury Room is filled with a lot of history and maybe even a ghost or two.

Friday afternoon was spent touring Franklin County Law Library and the Ohio Attorney General's Office History Exhibit. The newly renovated Franklin County Law Library is attractively spacious and open and offers a great view of the city. Angela Baldree did a wonderful job of showing us around her new digs. The last tour was with Carol Ottolenghi. Carol and Mary sat and talked with us about their work on the history exhibit. Many hours were spent looking for history items to put in their collection. Each one in our small group learned something new about the Ohio Attorney General's Office.

I'm very grateful to ORALL for giving me the opportunity to attend the 65th meeting.

* * *

Meeting in the Middle and Embracing the Future: Beginning Your Library Career with Perspective By: Rhonda Wiseman, Marx Law Library, University of Cincinnati

As a first time attendee, the ORALL 2014 Annual Meeting and Conference: *Meeting in the Middle*, provided an opportunity to travel, learn, network, and attain a perspective into law librarianship that will positively impact my student and professional outlook for years to come.

As an active student in Kent State's Library and Information Science program, perspective is a valuable resource for becoming a successful librarian in the near future, particularly when working in a law library setting.

One of the most rousing parts about attending the ORALL Annual Meeting was being able to tour the Ohio State House and learn about its history. Additionally, the education center and the art of the Ohio Supreme Court building continued the grandeur of attending an annual meeting in Ohio's capital. The local arrangements committee not only did a wonderful job, but impressed me with the effort and amount of work performed to make such a conference happen.

For new librarians and those working within the field, organizations like ORALL offer continuing education opportunities such as workshops and seminars that are vital to staying abreast of current materials and trends within law librarianship. For someone beginning their professional career, someone like myself, these opportunities are invaluable. Interestingly, the conference offered

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programing that not only informed the seasoned law librarian, but provided insight into the profession for new librarians and those attending library schools. In particular, the program *Services to the Public* highlighted interesting topics in regards to academic, state, and county law libraries and their services to the general public and the importance of working with pro-se litigants

Moreover, the educational programming offered was not only engaging, but covered a wide variety of topics and issues of importance to law librarians, including practical strategies for resolving conflict in the workplace, discussion on license negotiation strategies to help libraries maintain services while facing budget constraints, and the legislative changes that will impact the Uniform Electronic Legal Materials Act (UELMA). Likewise, the Cool Tools and Poster Sessions provided great tech tips for future in house library projects and allowed for one on one discussion with librarians in various settings.

It's no secret that ORALL offers law librarians continuing education opportunities and committee experience. Whether you're a seasoned professional or a first time attendee like myself, ORALL also offers an opportunity to frame perspectives for future successes in law librarianship.

* * *

ORALL 2014: The Accidental Consultant Session Review by Janet Riley, Indiana Tech Law School Library

The ORALL Conference held in Columbus, Ohio this year was my first conference to attend in the field of Law Librarianship, as I am new to the profession. The Local Arrangements Committee did a great job with everything, and I enjoyed meeting with others in my profession. The very first session I attended was "The Accidental Consultant" by Catherine Lemmer. I attended this session because I was anxious to learn about opportunities for furthering my library career.

Ms. Lemmer is involved in many areas of Law Librarianship, including her work as Editorial Director of AALL Spectrum, and a contributor to the Law Librarian Blog. However, she also recently participated in a six month position as Senior Fellow at the Legal Resources Centre of South Africa. In "The Accidental Consultant", Ms. Lemmer gave us advice and examples for being a good consultant, drawing from her personal experiences during her six months in South Africa.

One of the first and most important things Ms. Lemmer explained to us is that as a consultant, "You will be a Change Manager. Do not do consulting if you don't like change." Ms. Lemmer said that going into the Legal Resources Centre (LRC), she had to have an open mind and not be afraid to go against what had

already been established. She also said that a consultant is a communication device, and that a consultant can only make suggestions.

Ms. Lemmer gave six points of advice to future consultants. The first was to identify the problem. At the LRC, the problem was that the library was in disarray and unorganized. The audience chuckled when Ms. Lemmer told us that there was a ping pong table in the middle of the library. Secondly, she said to develop understanding. Those already working at the LRC only wanted the end result. Ms. Lemmer needed to teach them the importance of the work that needed to be done in order to reach the end result as well.

Thirdly, Ms. Lemmer said a consultant should create a paper trail. She kept careful notes of all her progress so that those after her would be able to follow the example that had been established. The fourth piece of advice was to present solutions. Ms. Lemmer presented ways for the library to reorganize its materials in order to be more useful to its users, and also suggested that the ping pong table be removed.

Fifthly, Ms. Lemmer implemented solutions. She said the library was full of boxes of trash, and the first solution implemented was removing the trash, and the ping pong table. From there, she reviewed what resources the library had, and what the library should consider obtaining. Then she took actions to obtain and organize the library's resources.

Finally, Ms. Lemmer said it was time to say goodbye. Her six month consulting period at the LRC was over. She had done what she said she would do, and created the paper trail so those after her would be able to continue the work and progress she had implemented. Ms. Lemmer left South Africa, but does continue to offer support from a distance as an Advisory Board Member to the Southern Africa Legal Services Foundation.

There were seven key basic traits that a consultant should possess. They are competency, the ability to multi-task, good skills in project management, relationship management, communication, problem solving, and being savvy in corporate culture.

One parting example that Ms. Lemmer illustrated began with a question she posed to attendees. "Are you an A-Z person, or an N-P?" An N-P person can only work in one space at a time. This type of person is not good at multi-tasking and only sees one small part of the situation. A consultant can be either type of person, but Ms. Lemmer suggested that the best results will be seen when a consultant can be an A-Z person. This type of consultant can see the whole situation at once, and is able to step in here and there as needed, all at the same time.

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ORALL Annual Meeting 2014 Conference Program- From Disability to Usability in Online Instruction By Abagail Burkey, Library Associate Senior, The University of Akron Law Library

The 2014 ORALL annual meeting had many exceptional programs. One of my favorite programs was *From Disability to Usability in Online Instruction* presented by Susan deMaine, Research and Instruction Librarian at Indiana University Robert H. McKinney School of Law, Ruth Lilly Library. I think this is an important topic that often times, though unintentionally, does not get enough attention. Too often it is easy to forget about disabilities that are not manifested in an outward physical way. The speaker did an excellent job showing the importance of creating online environments that can easily accommodate impairments.

To begin the presentation, she started with a discussion of the history of legal action regarding disability accommodations, including covering the Rehabilitation Act of 1973 and the Rehabilitation Act Amendments of 1998. She talked about how Section 504 of Rehabilitation Act of 1973 requires that public universities make "reasonable accommodations" for students to participate in programs and activities. Ms. deMaine discussed how the Rehabilitation Act Amendments of 1998 amended Section 508 to include all electronic information but did not change Section 504, which applies to universities.

The speaker went on to discuss the different types of impairments and the importance of structuring our online environments so they can be accessed by anyone anywhere. Examples of impairments include blindness, low vision, colorblindness, full and partial deafness, and learning disabilities. Ms. deMaine discussed Web Content Accessibility Guidelines 2.0 (WCAG), which are quite complex and as she stated "difficult to achieve." She then went on to discuss the concept of Universal Design. She discussed that this concept is based on the idea that environments both physical and virtual can be designed to accommodate impairments in ways that benefit everyone. One example given was closed captioning, which allows the deaf to be able to watch television but also allows people who are at the gym or airports to watch as well. The seven principles of Universal Design that she discussed are equitable use, flexible use, simplicity, perceptibility, tolerance for error, low physical demands, and appropriate space and size for use. These are all very important things to consider when designing an online environment.

She concluded the presentation by sharing her eight best practices. These are as follows:

- 1. Consistent design, structure, and navigation;
- 2. Keep content and presentation separate: use styles, not formatting;

- 3. Use text alternatives for images and text based menus;
- 4. Use alternatives for time based media: transcripts, captions;
- 5. Use of established graphic design principles regarding: composition (proximity, alignment, repetition), contrast, color, and typeface;
- 6. Availability in multiple formats;
- 7. Keystroke navigation; and,
- 8. Tolerance for error.

At the end we were given the opportunity to discuss several disability/usability scenarios. This really made me stop and think about how much more we could be doing at our library to make our physical and virtual spaces more accessible to those with impairments. I applaud Susan for her passion on the subject. Thank you for a great ORALL annual meeting, I appreciate the opportunity to attend.

* * *

ORALL 2014: Legislative Research at the Ohio History Connection Review Recap

by Laura Dixon-Caldwell, Hamilton County Law Library

Working in a county law library, we get legislative history requests frequently. It's become an interest of mine, and I've presented on the subject at ORALL and at our library. We have a pretty extensive collection of historical materials here, but sometimes we still don't have what patrons are looking for. I was very excited when I saw that Elizabeth Plummer would be presenting on research at the Ohio Historical Society.

Elizabeth began by giving an overview of the catalog and how to search the three sections: Library and Newspapers; Manuscripts, Audio/Visual and State Archives; and, Museum Collections. She then highlighted the State Archives section of the catalog.

The holy grail of legislative history is the elusive legislative intent. Elizabeth explained how to find it (hopefully) by researching the House and Senate Committee files and the Legislative Service Commission Bill Analysis Files. She reviewed the collection's coverage and what types of documents the various files contain. She described the information her staff need to find the files and how to find that information if you didn't already have it.

I found the "case study" section of the program particularly helpful. Elizabeth began with Senate bill 131 from 1995 and walked us through the various documents including committee minutes, testimonies and the roll call to show the type of information that each document contained. Along the way, she explained how the various files are organized and how to access them. She also touched on the Legislative Service Commission files and the different types of reports they contain.

The presentation then moved into a review of the collections of papers from various legislators and governors. I'll admit I wasn't sure how valuable these would be for research, but then she described the papers of Senator Richard Finan, which contained testimony, drafts and notes that were not recorded in any other reports or minutes. She also pointed out these would be a great resource to use in finding legislative intent.

Elizabeth concluded the presentation with an overview of the basics about the History Connection-hours, contact into and policies about cameras, laptops etc. Overall, I thought this was a great program and Elizabeth was a very entertaining and informative speaker.

* * *

Reflections on ORALL 2014: A Whirlwind Visit to the Buckeye State

By Jesse Bowman, Northwestern University School of Law

It's hard to believe that another ORALL Annual Meeting has come and gone. I always greatly look forward to this conference, as it presents an excellent opportunity to catch up with friends and colleagues and return to work with fresh ideas for both research courses and library services. In some ways, this year's conference was different for me, as I recently took a new position in Chicago and traveled to Columbus on my own. However, once I arrived, it was great to see many familiar faces and explore a vibrant new city.

I arrived in Columbus on Wednesday evening and quickly proceeded to the Ohio Statehouse for the Opening Reception. This event always presents an excellent opportunity to socialize with other ORALL members and experience some of the culture of the host city. After some warm welcoming remarks by Ingrid Matteson, we were treated to a humorous and informative address by Judge Charles Schneider of the Franklin County Court of Common Pleas. At this point, I joined a tour of the Statehouse and was greatly impressed by the architecture, artwork, and fascinating history of the facility. A highlight of the tour was getting a bird's eye view of the General Assembly chambers and learning, among other interesting facts, that Representatives' computers are locked down during floor sessions so that they do not surf the Internet. Following the tour, I returned to my hotel to prepare for the next day's events. At this point in my career (and, likely, for the duration), I find myself nervous before presentations. I was scheduled to present at both the Cool Tools and Teaching Legal Technology Courses sessions on Thursday afternoon, so I took the morning off to prepare, clear my mind, and explore downtown Columbus. After lunch, I arrived at the Ohio Supreme Court and found my way to the Judicial Education Center. This was my second time participating in Cool Tools and I have found both to be very enjoyable. The format presents a unique opportunity to both demonstrate an interesting technology-related resource and visit with other members of ORALL. After this session, I traveled over to the Senate Hearing Room and co-presented Teaching Legal Technology Courses with Emily Janoski-Haehlen. In this session, we relayed our experience of designing and co-teaching a three-credit legal technology course at Valparaiso University School of Law. I am hopeful that we touched on an area of interest for many law librarians and it was largely beneficial for us, as presenters, to field insightful questions from audience members.

Unfortunately, due to my teaching responsibilities, I had to catch a flight back to Chicago on Thursday evening and missed both the Dine-Arounds and Friday morning's programming. I look forward to attending ORALL 2015 having been able to schedule my absence from work far in advance. Even though my attendance was cut short this year, I found the conference to be a very rewarding experience. I greatly appreciate the generosity of the Grants Committee whose award enabled me to attend.

* * *

A Day in the Life of. . .

Displays on a Dime by Lisa Britt Wernke, University of Cincinnati Law Library

At our most recent ORALL Annual Meeting in Columbus, Ohio, I presented a poster session on inexpensive display ideas to highlight areas of your library's collection and ways to lure students and your other patrons through the front door with creative displays. While discussing my past displays and ideas a few conference attendees seemed intrigued enough by my efforts that several mentioned writing an article for the Newsletter.

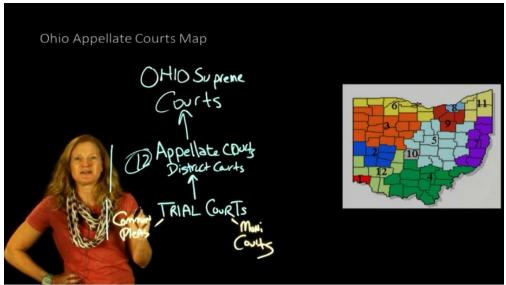
After a few minutes of thought I approached Paul Venard (our esteemed Newsletter Editor) about a regular "Day in the Life" column to highlight what we are doing in our libraries to show off our collection and draw your patrons in. Some ideas to get us off to a great start with this regular column is to show and discuss a display you created in your library or talk about a marketing success that you used with students that had a positive response. Hopefully, this column will spark some great creative ideas and get you thinking outside the box, or the display case as shown in this article. Last year after creating a small tree display (due to space issues I needed it to be small) I started thinking of other holiday book displays I could create that would catch the eye of a passing student and hopefully bring them into our library. The space in our library entrance is not conducive to a large display that would take up a lot of square footage, so I had to come up with something that would not block or cause problems with traffic flows. Another important element to these displays is identifying parts of your collection that is seldom used and would not cause a problem if used in such a display for a month or more. To this end, 118 volumes of our no longer updated, brick red in color, Atlantic Digest 2d series came in handy. The response thus far has been wonderfully positive! I hope that this display gets your creative juices flowing and prompts some display ideas for your library. Please share them with me at lisa.britt@uc.edu.



A Book Holiday Hearth with Fireplace Medium: Atlantic Digest 2d Little Book of Holiday Law, by Ursula Furi-Perry 3' Christmas Tree Construction paper (on hand in our supply closet) Miscellaneous garland and decorations from my house Christmas lights from my house Fake "snow" and "smoke" leftover from a craft project at my house Elf hat that I brought in from my house Old poster mailing tubes that I cut in half to make "logs"

Cost: \$3.00 plus tax (I scored the small artificial tree to the left of the fireplace last year on December 26th at Hobby Lobby to use for this purpose)

Lightboard Display Sue Altmeyer, Cleveland Marshall College of Law



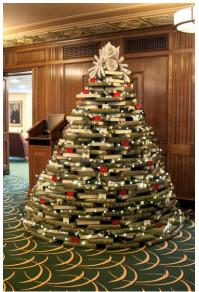
(Shown here testing out a new lecture recording technology called a lightboard. It has a glass board where you can write - like writing on a chalkboard, and it shows PowerPoint images too.)

* * *

More Holiday Displays



(The Zimmerman Law Library, University of Dayton)





(The Supreme Court of Ohio Law Library)

* * *

A Note from Your Newsletter Editor

With this quarter's newsletter, we continue to take into account your suggestions and requests. With the Annual Meeting just passed, this issue is obviously heavy in review articles regarding the sessions and the meeting in general.

The newest item we hope to make a regular feature in our quarterly newsletter is the **Day in the Life** feature (as discussed in Lisa Britt Wernke's submission). Lisa and Sue have provided a great start to the feature, and examples that hopefully will inspire you to submit your own.

Whether in our **Day in the Life** feature or otherwise, we hope to continue running pictures of your interesting library displays. Christmas lends itself to the book trees and fireplaces, but there are surely other interesting displays members can share throughout the year.

Our next newsletter will be published in March (with articles being due the last week in February). As always, we are open to any type of submission you may wish to make to the newsletter. If you have any suggestions or questions regarding the newsletter, please contact me at <u>pvenard1@udayton.edu</u>.

Happy holidays!

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