ORALL NEWSLETTER

OHIO REGIONAL ASSOCIATION OF LAW LIBRARIES

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President's Column - Beth Langton

Making a Dream a Reality

I heard a fantastic presentation at AALL '03 in Seattle. It was the Plenary Session II: Bifocal Vision. The speaker was Eugenie Prime, Manager of Hewlett Packard's corporate libraries. Her whole presentation focused on the theme of the Seattle conference, "Maximize Today, Envision Tomorrow." Correction. She changed it slightly and focused on the theme, "Maximize Today BY Envisioning Tomorrow."

What's the difference, you might ask? It's the word "by." Ms. Prime said that when you maximize today, you are making decisions and taking actions that move you more quickly to the reality of the tomorrow that you have envisioned. But in order to maximize today *and* envision tomorrow, you must be able to see things that are close – today – as well as things that are far away – tomorrow. Hence, the title "Bifocal Vision."

Ms. Prime talked about attitudes and strategies that will help maximize today. We need to see ourselves as life size, which is something we do not do right now. She said we see ourselves as pygmies compared to other professions. What we do matters, and we should feel proud of what we are and

what we do. We must stand tall and let the world take its cue from us. We must also begin to see our world differently. We must question the things that have governed our actions and activities in the past. With new eyes, we can see new possibilities. We can envision the future.

One of the strategies for maximizing today by envisioning tomorrow is leadership. Leaders are pioneers. They create visions that lure us to places we've never been before and places we want to go. If you want to make something happen, you have to have a dream – a vision – of what you want to make happen.

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<u>Membership</u> Members: 311 Dues: \$15 per year Non-member subscriptions: \$10 per year

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Newsletter

The ORALL Newsletter is the official publication of the Ohio Regional Association of Law Libraries. Published quarterly in March, June, September, and December.

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Unsolicited contributions are encouraged; contributions submitted for publication are subject to editorial review. For extra copies, contact the editor.

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Profile

ORALL is a 4-state chapter of the American Association of Law Libraries [Ohio, Indiana, Kentucky, Michigan]. It was formed in 1949 "to further the development and usefulness of law libraries and to stimulate a spirit of mutual helpfulness among law libraries of this region."

An annual conference is held in the Fall of each year. ORALL publishes or sponsors the following publications: *Core Legal Collection* [bibliographies for Ohio, Indiana, Kentucky, Michigan], ORALL Membership Directory, ORALL Newsletter, Ohio Legal Resources Annotated Bibliography & Guide 3rd.

The fine art of knowledge...

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And, it has to be a shared vision that has been clearly and consistently articulated to others. It should be something that everyone wants to make happen.

The next step is to focus and execute. Focus on the vision and execute to make it happen. Think about what you are doing. Are the decisions you make or the actions you take today going to make tomorrow happen? All activities should be geared to one thing – making tomorrow happen.

Partner promiscuously. (That sounds almost risqué, doesn't it?) Ms. Prime thinks that librarians talk to themselves too much. We don't talk to other people. We need to partner within our organizations. We need to partner with people who can help make the dream a reality.

A very important part of the vision is to communicate clearly and consistently so that (1) you understand it; (2) your staff understands it; and (3) your boss and

your boss's boss and however high up the scale you must go – they all understand it. Let everybody know what you are doing and why.

You must practice persistence and patience. Never give up on the dream. If you have a dream, it's worth being patient to see it come to fruition.

Embrace change. Change is normal. Ms. Prime said it's not enough to live with change. Quoting Alan Kay, she said the best way to predict the future is to invent it. Don't just live with change. Be the change. And, if you can't be the change, respond proactively to it.

These are the attitudes and strategies that will help maximize today. Remember, your vision is for tomorrow. If you wait until tomorrow to maximize today, it's too late.

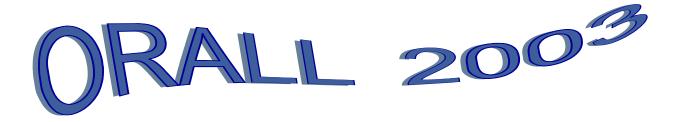
This is the last President's Column by Beth Langton. The next President's Column, which will appear in the December 2003 issue, will be by incoming President Suzanne Young.

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Request for Agenda Items

In addition to the ORALL Business Meeting held on Friday, October 24, 2003, there will be two Executive Board Meetings held during the annual conference, one on Wednesday, October 22 and one following the business meeting on Friday. If you there are any items you would like to include on the agenda for any of these meetings, please submit them to President Beth Langton no later than Friday, October 3, 2003. Contact info: Beth Langton, Buckingham, Doolittle & Burroughs, LLP, P.O. Box 1500, Akron, OH 44309. E-mail: blangton@bdblaw.com. Phone: 330.258.6495. Fax: 330.252.5495.





The 54th Annual ORALL Conference CENTER FOR CONTINUING EDUCATION McKENNA HALL UNIVERSITY OF NOTRE DAME OCTOBER 22-24, 2003

Libraries Transformed! The theme for the 54th Annual meeting will spotlight changes in the library environment. Programs will range from differences between generations ("Generations at Work") to the role of "virtual reference" service in multiple environments. Ken Svengalis, author of *The Legal Information Buyer's Guide and Reference Manual*, will discuss changes in legal publishing.

The meeting site is on the beautiful 1700 acre campus of the University of Notre Dame. The conference center has been recognized as one of the finest university conference centers. Special conference rates for hotel accommodations have been made at the Morris Inn (on campus) and at the Inn at St. Mary's.

The Opening reception and the Closing Banquet will be held in the Center. Entertainment for the Closing Banquet will be provided by Lorica, a Celtic traditional band, and Irish dancers.

Conference and Hotel registrations are due September 24, 2003, so don't delay – register today!

Scholarship application deadline is September 5, 2003.

Employment Opportunity...

Reference Librarian: University of Dayton Zimmerman Law Library.

Requirements: Master's degree from an ALA-accredited library/information science school. JD from an ABA-approved law school. Knowledge of legal information creation, delivery, and organization. Working knowledge of personal computers and networked environments. Strong communication skills and a commitment to patron services. Ability to work independently and as an effective team member.

Preferred: Thorough knowledge of legal systems and legal profession. Understanding of the diverse nature of a law library's services. Familiarity with print and electronic legal resources. Working knowledge of web page creation and evaluation and other educational technologies. Experience in the training and instruction of groups.

Duties: Promote and provide legal research and reference services for students and faculty of the University of Dayton School of Law and others. Provide instruction in the use of legal resources and legal research methodology. Assist the Head of Public Services in the creation of effective reference and public services policies and publications, including the Law Library web page. May assist with Circulation functions and supervision. Maintain currency in law librarianship and information technology. Perform additional duties and special projects as assigned. The position involves early evening hours and may involve some weekend hours.

Salary: Dependent upon qualifications.

Deadline: September 30, 2003

The successful candidate for this position will join the law library staff in a newer, state-of-the-art building. Every staff workstation is networked and every seat in the law library has power and data connections to allow network access to student, faculty, and staff laptop computers from anywhere in the library. Classrooms in the building accommodate advanced audio-visual presentations, as well as complete network access.

Send letter of application and resume to: Thomas L. Hanley, Director of the Law Library, University of Dayton Zimmerman Law Library, 300 College Park, Dayton, OH 45469-2780. The resume should include the names and contact information of three persons you have requested to provide complete information to the Search Committee regarding your qualifications and suitability for the position for which you are applying.

Telephone: (937) 229-2444. email: hanley@udayton.edu

The University of Dayton, a comprehensive Catholic University founded by the Society of Mary in 1850, is an Equal Opportunity/Affirmative Action employer. Women, minorities, individuals with disabilities and veterans are strongly encouraged to apply. The University of Dayton is firmly committed to the principle of diversity.

Kudos....

This issue marks the last one for our editor, Ken Kozlowski. Earlier this year, Ken became the Director of the Supreme Court of Ohio Law Library. Subsequently, he felt the calling to turn over the reins to a new editor. Ken has served as editor of the ORALL Newsletter since December 1999. The ORALL Board wishes to acknowledge him for his dedication and hard work in putting together a fine newsletter for the membership during the past four years. Ken, thanks for a job well done!

Susan Elliott of the University of Dayton Zimmerman Law Library enthusiastically agreed to serve as the new editor. Her first issue will be the December 2003 issue. Please join the Board in congratulating Susan and thanking her, in advance, for taking on this responsibility.



- October 22-24, 2003 / ORALL Annual Meeting, Notre Dame, IN
- ORALL Newsletter deadlines: February 15, May 15, August 15, November 15

Tech Talk - AALL in SeattleBy Deborah Dennison, Case Western Reserve University School of Law

Seattle already seems so long ago! But before all the excitement about attending AALL/Seattle fades (for us in academic settings) into focusing our attention on the new school year, some highlights on the annual conference. Although my interest tends towards technical services issues, many of the programs I attended were appropriate to public services orientations as well. Some such crossover programs covered the new religious law schedules, the FRBR concept, and integrating resources.

However, there is a lot to say about the technical services component in AALL- consider that, once again, we have a president from a technical services background. In fact, in a recent interview, Janis Johnston, AALL president, credited her technical services background as aiding her development in managerial skills and budgetary knowledge. ¹

AALL has developed a cataloging skills program series consisting of three parts (basic, intermediate, and advanced law cataloging). The components are repeated at regular conference intervals. This year AALL offered the advanced cataloging workshop, which boasted the highest attendance of any workshop. The program was divided into sections on integrating resources, continuing resources, and applying class K schedules. Some segments of the program were more informative than others, whereas the presentation on the class K schedules was problematic. In providing for the discussion of mutual concerns (policies as well as hands-on procedures), the forum was especially beneficial.

The program on Judaic and Islamic classification was fascinating in its theoretical discussion underpinning the schedule development. The speakers articulately and knowledgeably provided overviews on the historical law sources, why the religious law schedules were developing, and how. Speakers stressed that the new schedules are not jurisdictionally based, but incorporate religion, history, political and social sciences.

A new concept mentioned throughout the conference was FRBR (Functional Requirements for Bibliographic Records). This concerns moving from the catalog as a sequence of bibliographic records to a network of connected data. It is explained as another way of using (computer) links to "redefine relationships between books, their creators, and their subjects." For more information, refer to your AALL materials, "Maximizing the OPAC, is FRBR in your Future" (Barbara Tillett, Library of Congress). Additionally, refer to: http://www.ifla.org/VII/s13/wgfrbr/wgfrbr.htm

Many of the programs provided information that will have a direct impact on the provision of quality library services. Although the memory of Seattle may fade, networking with my bright, articulate colleagues reaffirmed my sense of pride in our profession.

¹ See Technical Services Law Librarian, June 2003 at 1, for Ms. Johnston's interview.

Ohio Regional Association of Law Libraries Executive Board Meeting Seattle Convention Center Seattle, WA Monday, July 14, 2003

Present:

Beth Langton, President Kurt Metzmeier, Executive Board

Suzanne Young, Vice President Tom Hanley, Treasurer

Miriam Murphy, Secretary Lisa Peters, Membership Comm.

I. Meeting was called to order by President Beth Langton at 5:10 p.m.

II. Secretary's Report

Minutes of the April 10, 2003 Board Meeting were approved via e-mail and published in the June 2003 ORALL newsletter.

- III. Treasurer's Report
 - A. Current Financial Status report was distributed and a copy is attached. The next membership dues cycle will be January 2004.
 - B. Scholarship Recipients for AALL Meeting were Madelaine Gordon, Colleen McGuire, Akram Pari and Amy Osborne. Each recipient was awarded a \$500 scholarship. There were eight scholarship applications with a high percentage of veteran librarian (over three years experience) applicants.
- IV. General Announcements
 - A. Committee Reports
 - 1. Membership Committee

Chair, Lisa Peters suggested that a web page be created off of the ORALL.org site on "What's it like to be a law librarian?" The AALL has a similar website at http://www.aallnet.org/committee/tfedu/education.html which includes the opportunity to contact a law librarian via e-mail.

The committee is also creating a list of contacts at the library science and paralegal schools. These contacts would assist us in providing information about law librarianship as a career to the students. Information could include links to our web page and presentations by current law librarians. It would be best if the contacts were employees of the institution.

It is recommended for the continuity of the committee that the current chair continues to serve for another year.

2. Newsletter

Beth announced that the September 2003 issue would be the last newsletter edited by Ken Kozlowski. Susan Elliott of the University of Dayton will assume the position at the 2003 annual meeting. A more formal announcement will be following shortly.

3. Nominations

Miriam stated that the nominations were published in the June 2003 newsletter. Incoming officers are Vice President/President-Elect Claudia Zaher and Treasurer George Baker, and Executive Board Member at Large Sarah Lynch. They will assume office at the end of the fall meeting.

- B. Annual Meeting Updates
 - 1 2003 Notre Dame

The 54^{th} annual meeting will be held October 22 - 24. The theme of the program will be "Libraries Transformed". Changes in the library environment in all types of libraries will be the focus of the programs. The local arrangements and education committees have been working hard and are finalizing arrangements. Registration forms are due out soon. The information will also be posted on the ORALL.org web page.

2. 2004 Northern Kentucky

Claudia Zaher will be chairing the education committee planning this program. Mike Whiteman is the chair of the local arrangements committee. Tentative dates are October 13 - 15 or October 27 -29.

3. 2005 Indianapolis

Indiana University School of Law Indianapolis has agreed to play host for the 2005 annual meeting. A local arrangements chair needs to be found. There is a possibility that the meeting could be held in cooperation with a couple of other chapters to present a joint regional meeting, and Indianapolis would be the host city. More details will follow.

V. Old Business

A. Statistics on ORALL members who are AALL members

Beth stated that of the 307 ORALL members in the directory 210 are also in the AALL

directory. If requested, we can promote AALL via notice to the ORALL membership.

VI. New Business

A. ORALL/MichALL event at AALL

The future viability of the joint event was discussed. The organized lunch requires an extensive amount of money and effort. At the last event thirty ORALL members attended and only seven MichALL members attended. While lunch meetings are difficult to schedule and a joint meeting is not necessary, there should still be an ORALL event at the AALL annual meeting. The meeting can be off-site and separate from MichALL. It was proposed that we no longer have a joint function with MichALL at AALL.

B. ORALL Listsery

Beth reported that a member was having problems getting kicked off the ORALL listsery, possibly because of an "out-of office" response posted to the listsery, and she wondered if there was a way to correct this problem. Kurt said that every listsery has this problem and there does not appear to be a way to fix it.

C. Scholarships for the 2003 Annual Meeting

In order to meet the changing demographics of the ORALL Membership and the mission of ORALL, there was discussion on whether to change the amounts of the scholarships and the distribution system, and also to set an eligibility requirement for the scholarships for Notre Dame. Four \$300 scholarships will be awarded for the Notre Dame meeting. Two will be aimed to newer members and two will be awarded to veteran members. Preference will be given to members who did not recently receive a scholarship.

D. Organization Name Change

It was suggested that consideration be given to change the name of ORALL. The name of the organization is stated in our Bylaws and changing the name would require changing the Bylaws. A discussion by the membership would be required. It was suggested that this be included as an item of new business on the agenda for the Annual Business Meeting.

VII. Wrap-Up Discussion

VIII. Adjournment

The meeting adjourned at 6:05pm.

More News and Views from Seattle...

Bifocal Vision and the Future of LibrariesBy Teddy Artz, University of Dayton School of Law

Eugenie Prime, manager of Hewlett-Packard Corporate Libraries, entertained and inspired in her presentation on "bifocal vision." Ms. Prime was the keynote speaker at the second Plenary Session of the Seattle AALL meeting. She defines bifocal vision as the "capacity to entertain the crises of the moment without losing sight of those to come." Ms. Prime maintains that in today's volatile environment, the only thing to do is to build the plane by flying it. We need to make decisions that will make the future more likely. It is easier to get caught in today's problems but that puts the future at risk.

First, we need to change our attitudes. 1) We need to see ourselves as life-size. Librarians tend to see themselves as pygmies in comparison with other professions. We need to stand tall. What we do matters more than what we are called. 2) We need to see our world differently. We must question past assumptions in order to see new possibilities.

Next, we need strategies to make change. We must be willing to lead by taking others where no one has gone before. 1) CREATE A COMPELLING VISION. By convincing the staff that the change is not only possible but what you want to happen, you can involve the staff in making it happen. 2) FOCUS AND EXECUTE. Wishing isn't enough to achieve your goals. 3) TAKE RISKS. Nothing is wrong with failure if you learn from it. Failure is only a problem if you fail at the same things. 4) PARTNER PROMISCUOUSLY. As librarians, we talk to ourselves too much. We need to find partners outside librarianship that work with us. 5) COMMUNICATE CLEARLY AND CONSISTENTLY. Good communication will win support from our bosses, our staff, and potential allies. 6) PRACTICE PERSISTENCE AND PATIENCE. Don't give up your dream because it doesn't come quickly and easily. 7) EMBRACE CHANGE. The best way to deal with change is to be the change. The best way to predict the future is to be the future.

Secure Connections: Safety and Security in the Law Library By Teddy Artz, University of Dayton School of Law

All library managers must deal with security concerns brought on by a variety of sources. There are access obligations, institutional obligations, depository obligations, public library obligations, and privacy concerns. Two people from a panel were the primary speakers and they added different perspectives to security issues.

John Posey, of Corporate Security Service, Inc., talked about risks we all face such as workplace violence, homeland security, criminal violence, and technology attacks. Security focus should be people first. Mr. Posey believes that our traditional quick fixes of hardware, security personnel, and procedures manuals cannot do the job. Our goal should be to develop an effective security team consisting of the entire workforce and stakeholders including patrons. Robust outreach to employees and training is essential. No training equals no security team. Employees should keep self safe first, be a good witness, and have no confrontation, no apprehension, no chase or following. Never leave the safety of the workplace to address security issues. Employees should be empowered to call 911 if necessary. Employment screening is also an essential part of security. Try to avoid bringing security risks into the organization. Security plans need to be "what if" plans. Survivors have a plan and act rather than waiting and watching.

Laurie Brown, of the Seattle Public Library, discussed changes they implemented over three years to improve security. They were assisted by a security consultant. Library administrators worked closely with such people as city administrators, including the law department, and the union. Buildings were designed with safety in mind. Changes took place in steps so people could see that improvements were being made. The staff received extensive training called "Street Smart from 9 to 5" that included practical actions to take in various situations. Ms. Brown emphasized that security is not just the Director's job and that it does take money for

training but it is worth it. She also emphasized that the staff is not the police and should not confront individuals if it puts them in danger. The Seattle Public Library does have detailed policy statements, rules statements, and training pamphlets but the practical training is essential to improving security.

Report from a First-Time Attendee By Angela T. Baldree, Lake County Law Library Association

Maximize today, envision tomorrow...the theme for this year's AALL annual conference in Seattle, Washington. As a first time attendee, I was very excited to visit Seattle, sample the food and wine, and see what my fellow librarians were doing in their libraries. I arrived Saturday afternoon to a beautiful day with temperatures in the 80s and not a cloud in the sky. I attended the Mariner's game that evening at Safeco Field as did, from what I understand, a number of other AALL members.

Bright and early Sunday it was down to business as over 1800 librarians converged on the stunning Washington State Convention and Trade Center. Kudos to the AALL planning committee as there was hardly any line at registration and the session rooms were spacious with plenty of seating and state of art electronics to assist the speakers. Two of the three sessions I attended on Sunday included speakers from Ohio. Close to 20 speakers speaking in 27% of the total programs were from Ohio and/or ORALL. Those speakers came from various colleges and universities, firms, Lexis Nexis, OCLC, and the Cleveland Museum of Art. What a great showing for our organization!

I also attended the State, Court, and County Law Libraries Special Interest Section luncheon. Besides being treated to a delicious lunch of river salmon, Honorable Terence P. Lukens, the President of the King County Law Library spoke about cooperation between county law libraries and various agencies and businesses. The next day I toured the temporary location of the King County Law Library. The Library has been moved to the County Administration Building due to a project which will provide a seismic retrofit and various system upgrades to the existing historic King County Courthouse.

The King County Law Library has partnered with various businesses and agencies to provide their users quality resources and services. They received an LSTA grant for a cooperative project with Seattle Public Library and the University of Washington's Health Science Library to provide a web based chat service called *Live Help*. The goal of this program is to provide real time web-based chat service for legal, medical and general reference information. All three library web sites have a prominent link to *Live Help* making it very easy for their users.

The King County Law Library also received a grant from the Bill and Melinda Gates Foundation to construct the Legal Research and Training Center. This training center consists of six work stations that provide internet and legal resources for members of the community who do not have access to computers from home or simply wish to have assistance in accessing information. The training center is open during normal business hours and users can reserve computers a week in advance. Visit their web site for more information at www.kcll.org.

This is just a sampling of the many worthwhile sessions and programs at the 2003 conference. I enjoyed every session I attended as well as the city itself. Can't wait for next year's conference in Boston entitled *Boston to Mumbai: the World of Legal Information...* hope to see you there!



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