# ORALL NEWSLETTER

OHIO REGIONAL ASSOCIATION OF LAW LIBRARIES

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### President's Column - Ellen Quinn

### The Challenge of Change

That's the theme of this year's annual meeting. Change, both big and small but always continuous, has become such a ubiquitous part of our everyday work and personal lives that it is important to stop and reflect on this force in our lives. What has changed, what has remained the same, how have we responded or adapted?

Part of what we hope to achieve with this year's program is to equip you with tools and help you develop strategies for responding to new and different situations. In today's fast-paced computer based environment, ways of doing business change, companies merge, go bankrupt or move away. The rules of business etiquette have changed and one of our speakers will help you smooth over some of these ever changing and often confusing situations.

You may change jobs. I recently did. How do you cope with that

change? Two of our speakers will talk about how to thrive and manage in a new or changing job situation.

In an interview with Alvin Toffler, published in the September 2000 issue of Business 2.0, he said

"There is a slightly odd notion in business today that things are moving so fast that strategy becomes obsolete. That all you need is to be flexible, adaptable or, as the current vocabulary puts it, 'agile'. This is a mistake. If you do not develop a strategy of your

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#### **Newsletter**

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#### Profile

ORALL is a 4-state chapter of the American Association of Law Libraries [Ohio, Indiana, Kentucky, Michigan]. It was formed in 1949 "to further the development and usefulness of law libraries and to stimulate a spirit of mutual helpfulness among law libraries of this region."

An annual conference is held in the Fall of each year. ORALL publishes or sponsors the following publications: *Core Legal Collection* [bibliographies for Ohio, Indiana, Kentucky, Michigan], ORALL Membership Directory, ORALL Newsletter, Ohio Legal Resources Annotated Bibliography & Guide 3rd.

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own, you become part of someone else's. You become reactive to external circumstances. What you need is a sequence of temporary and continually-evolving strategies and a process or climate that makes that possible."

While it is important to recognize and respond to change within our own work lives, it is equally important to support the other decision makers in our organizations with the information they need. The swift pace of change has revolutionized business and education and those who must make important decisions in these areas can benefit greatly from the services that we can provide. Law librarians possess the organizational skills and knowledge of informational sources, in all media, archival and present, to support the research of our faculty, students, attorneys, management committee. Rather than only responding to questions, study and observe their information needs and look for ways to meet them. Use your critical

evaluation skills to help attorneys, student and faculty recognize suspicious, bogus or otherwise unreliable information. This is particularly important when evaluating internet sites. A librarian's ability to evaluate and recognize good, authoritative information in all forms is a valuable asset to your organization.

Those among us that supervise or direct the work of others, will find useful strategies for helping our staff to respond positively to change.

Finally, ORALL has changed. I believe that ORALL has become more important in our work lives due to the changes around us. It is still very important to gather together to discuss common interests and share ideas. I look forward to seeing all of you at the Annual Meeting in Akron where we can enjoy the company of your colleagues, discuss our concerns, and learn about ways we can more effectively manage and respond to change.

### From The Editor

This issue features the last "President's Column" from Ellen Quinn. Beth Langton picks up the mantle of responsibility for the December issue. Deb Dennison and Teddy Artz present differing perspectives on the AALL Annual Meeting in Orlando: Deb attended and Teddy shares her thought on how to reap the benefits while having avoided the heat and humidity of Florida in July. Susan Elliott has chosen to take us on a tour of libraries in England as the "Traveling Librarian." Don't forget to read those Executive Board minutes and make plans to attend the Annual Meeting in Akron on October 16. See you there.



## The Challenge of Change

The 53<sup>rd</sup> Annual ORALL Conference Crowne Plaza at Quaker Square Akron, Ohio October 16 – 18, 2002

Where will YOU be on October 16? The Akron area ORALL members hope you'll be joining them at ORALL's 53<sup>rd</sup> Annual Conference in Akron October 16 – 18!

The meeting site is the remodeled Crowne Plaza Hotel at Quaker Square where you will be sleeping in round rooms in a silo that formerly stored the grain for the Quaker Oats Company.

The opening reception will be held at the National Inventors Hall of Fame and Museum and the closing banquet will include a performance by the University of Akron Steel Drum Band.

Among the eight different presentations included in the conference are:

- Dick Blake on business etiquette
- Bruce Jentner on investment and retirement options
- AND featured speaker and nationally known consultant Sandra Yancey on effective listening, positive business relationships, and managing the challenge of change

Hotel and conference registrations are due September 20, 2002, so don't delay – register today!

### Tech Talk – AALL in Orlando Submitted By Deb Dennison, Case Western Reserve University

It's always encouraging to attend the AALL annual meetings and mingle with fellow catalogers and other tech services folks. At times it feels a little lonely to be a cataloger and to worry about details such as which indicator to use in a MARC field, or how to interpret a class table – who can I talk to; who is even interested in this? Happily, at AALL there are many cataloging colleagues to query, and share information with. It's good to realize I'm not the only one having a problem with how best to describe a resource, or find an alternate way of handling a tricky title or publisher.

This year I attended a number of programs hosted by the Technical Services SIS. I also attended a pre-conference workshop on intermediate cataloging. For those of you who could not attend the annual conference, or who opted for other programs, there will be a summary of all the technical services meetings in an upcoming issue of *Technical Services Law Librarian* <u>http://www.aallnet.org/sis/tssis/tsll/</u>. You can also visit the AALL web site for information on handouts and ordering tapes for specific programs. <u>http://www.aallnet.org/products/products\_prod</u>

The pre-conference intermediate cataloging workshop was divided into three parts: authority control, Internet resources, and cataloging workflows. At our institution, we are fortunate to have an expert who handles our authority work. Nevertheless, because authority control is integral to good cataloging practices, it's important for all catalogers to understand authority control. We reviewed the various types of authority control headings and discussed national authority files. Describing Internet resources is something we all have questions about, but I found this section of the workshop to be the least satisfying. There's too much information on this subject to adequately cover everyone's needs, so a broad overview may be the best one can do in such a setting. For example, there was only one slide and a moment's comment on CORC (now OCLC Connexion), an area in which I am interested. The Saturday segment on cataloging workflows was informative, pertinent, and lively. With changes in bibliographic formats and staffing, many libraries are involved in evaluating and redesigning their workflow. We discussed workflow models and their applications to various library settings. Although helpful, many of the attendees expected, and would have preferred, more hands-on cataloging.

The annual Innovative session provided one of my best conference experiences. After a briefing on the status of Millennium projects, the audience participated in round table discussions covering topics such as circulation, serials, cataloging, and the BNA table of contents. Groups consisted of persons with all levels of experience and involvement with the Innovative products. This forum is one of the best mechanisms to brainstorm with colleagues about practical applications of implementing new technology.

Other programs were quite specific. *Publication patterns* discussed how libraries and systems use the publication pattern data in the 891 field in the MARC record. This allows the end user to access publication data more efficiently.

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Two other programs addressed an issue particularly relevant to many libraries: facilitating patron connections to online resources. *Technical and Public Services Connections* focused on adding content to and promoting uses of the catalog. *The Catalog versus the home page* went a step further and asked whether or not a hybridization of the catalog and the home page was not the best way to serve our patrons.

As always, the programs provided ample opportunity for networking among old and new colleagues that is so essential to a successful conference.

### **Almost Like Being There**

### Submitted By Teddy Artz, University of Dayton School of Law

So you didn't get to go to the AALL meeting in Orlando and you missed out on all those opportunities to learn new things, acquire new ideas, check out the exhibits, and network with your colleagues. All is not lost. There are still some ways to benefit from the meeting.

- 1. If any of your co-workers did attend the meeting, ask them about what they learned and experienced and who they talked with. Ask to see the printed Educational Program Handout materials and any additional handouts that may not be included in the printed program. This will not only help you, but also help your co-workers organize their impressions.
- 2. Read your newsletters. Both AALL and chapter newsletters frequently include articles summarizing educational sessions from the convention. This will give you some idea of the substance of various sessions.
- 3. Most of the educational sessions were taped and these tapes are for sale. There should be an order form in the Spectrum or the AALL website. Any colleagues who attended the meeting have an order form in their packet. Order those sessions that particularly interest you. I asked my boss to bring back tapes of two sessions that I considered important.

All of these suggestions are helpful but you can never completely replace the experience of being there. Start planning now on how you can attend the next meeting in Seattle in 2003. If money was a barrier, apply for scholarships when they are announced. AALL, some SISs, and ORALL offer scholarships that cover part of your expenses. Talk to your bosses about how much you can get out of such meetings using the Orlando meeting program as an example and perhaps they will support you next time. See you in Seattle.

### A Yankee Librarian in King Charles' Court

#### Submitted By Susan Elliott, University of Dayton School of Law

It was in many ways a trip back in time, but it did not require a clunk on the head to get there. Delta Air Lines and a direct bus from Gatwick worked quite painlessly to transport me from the twenty-first century to the thirteenth, in Oxford, England, where Arnold's "dreaming spires" still tower over the city and a sense of Medieval academic life pervades. I went for a two-week seminar in librarianship jointly sponsored by the University of Oxford, the Bodleian Library, and the University of North Carolina School of Information and Library Science (http://ils.unc.edu/ils/continuing\_ed/oxford) to become acquainted with what was new – and old – in librarianship.

As a seminar participant, I lived and attended lectures "in college." Oxford University comprises 39 colleges, which individually admit, house, feed and provide instruction & educational resources for students. Each college has a faculty, whose members also belong to University-wide subject-area departments. Most of the colleges and departmental academic buildings are located in relatively close proximity to each other, and many colleges have beautiful grounds, but there is no unified University campus. Kellogg College (http://www.kellogg.ox.ac.uk), where we stayed, focuses on nontraditional students, and is conveniently located between the Ashmolean Museum (much beloved by Inspector Morse) and the Eagle and Child pub (the "Bird and Baby" for Tolkien and C.S. Lewis fans). Kellogg was only a few blocks from the Bodleian, the University Parks, Blackwell's Bookshop, and other shopping. The location and ambiance were more than worth the four flights of narrow stairs that had to be climbed (no elevator) to my room. Besides attending classes (principally in Rewley House at Kellogg), seminar participants visited selected libraries within and outside the Oxford University Libraries system.

Oxford University's principal library – a resource for visitors and for faculty and students of all colleges – is the Bodleian (http://www.bodley.ox.ac.uk), although each college also has its own library (some substantial). After lectures by Bodley's Librarian (the official title of the director) and his deputy director, the Bodleian was our first visit. The Bodleian, which is not the most ancient of the University's libraries, began with a donation of funds and books in 1320. Medieval academic fiscal and policy disputes apparently worked much as they do now. University squabbling prevented real progress on the establishment of a university-wide library for over a century. A 15<sup>th</sup> century donation, by Humphrey Duke of Glouster, precipitated new construction to house the library (thereafter known as Duke Humphrey's library); however, most of the manuscripts were destroyed during the Reformation. After relative calm was restored during the reign of Elizabeth I, Sir Thomas Bodley took on the job of restoring and systematically developing the library – later named the Bodleian in his honor.

Among the most significant of Bodley's many admirable efforts on behalf of the Library were his appointment of the brilliant Thomas James as Bodley's Librarian and his procural of an agreement from the Stationer's Company (which held an effective monopoly on printing in England) for the free supply of books – which subsequently evolved into a copyright deposit agreement. Thus, since 1610, almost fifty years before Harvard College was even established, the Bodleian has had the right to receive free copies of essentially all books printed in England, and the Bodleian's resources could be devoted to collection of

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ancient and foreign materials, and to management and preservation of its collections. The treasures held by the Bodleian are almost unimaginable to a New World librarian – matched only by the level of expertise of the staff that the Library has continued to attract.

Over the centuries, the Bodleian has spread through several additional buildings, including the magnificent Radcliffe Camera (the first rotunda library in England and now a reading area). Expansion continued underground as well as above. There is an "underground bookstore," fitted with rolling bookshelves on a design suggested by Prime Minister William Gladstone, an Oxford University (Christ Church) graduate with an abiding interest in books, and a tunnel and conveyer system that transport books between buildings. The Bodleian entered the new Millennium with a highly sophisticated online catalogue (http://library.ox.ac.uk) that is accessible from outside the University and that integrates the collections of various libraries, including departmental and college libraries, in the Oxford University system.

The Bodleian itself is accessible to the public only through guided tours conducted by knowledgeable Library staff. Visitors are shown the exquisite Divinity School chamber originally designated for Duke Humphrey's Library and the Chancellor's Court/Convocation Room where Charles I held court after fleeing London during the British Civil War. (Interested tour members – which included this Yankee librarian – are sometimes permitted to "test-sit" the heavy wooden chair that served as a throne.) Finally, visitors are permitted to see one of the oldest reading areas in the Library, which still in use and was recently completely and painstakingly refitted (without disturbing the 16<sup>th</sup> century architecture and decor) to house computer lines. The tour ends in, of course, the gift shop (http://www.bodley.ox.ac.uk/arcade).

The Bodleian operates primarily on a closed-stacks, staff-retrieval system. Outside of the guided tours, only registered readers, with dated identification cards, are admitted. Scholars outside Oxford University who wish to register as readers are expected to provide references. Readers may use general reference materials, examine (upon request) valuable works relevant to their research, and use the reading rooms, including Radcliffe Camera. As part of the tour for seminar participants, we were all registered as readers in a ceremony that has changed little over the centuries.

I would not wish my own library to return to a closed-stacks, staff-retrieval system, but I thought that the registration process offered certain advantages. A black-gowned member of the Bodleian administers a solemn oath, individually, to each prospective reader:

I hereby undertake not to remove from the Library, nor to mark, deface, or injure in any way, any volume, document or other object belonging to it; not to bring into the Library, or kindle therein, any fire or flame, and not to smoke in the Library; and I promise to obey all rules of the Library.

I found administration of the oath (not to mention the librarian's black robe) extremely impressive. I was forced to think about my obligations and responsibilities to the Library as I recited them aloud, individually, to a librarian. This might be one Medieval relic that could be beneficially imported into the twenty-first century.

Coming in the next issue: More of the old and new in Oxford: Merton College Library and the Bodleian Law Library.

### ORALL Executive Board Meeting July 23, 2002 Orlando, FL

Present: Ellen Quinn (President), Beth Langton (Vice-President /President Elect), Claudia Zaher (Secretary), Tom Hanley (Treasurer), Kurt Metzmeier (Executive Board), Mike Whiteman (Executive Board), Nancy Clark (Immediate Past President)

- 1. Ellen called the meeting to order at 9:05 a.m.
- 2. The scholarship winners to the 2002 AALL meeting in Orlando are: Benjamin Hu and Ken Kozlowski, University of Dayton, Akram Pari, Cincinnati Law Library Association, and Sara Pettit, Case Western.
- 3. The joint MichALL/ORALL luncheon is scheduled for Tuesday July 23 at noon in the Coconuts Rm at the Peabody. Approximately 50 people have made reservations.
- 4. Beth reported on the upcoming Akron meeting, scheduled for Oct 16 18, 2002. The Thursday speakers will be Dick Blake on business etiquette, Janis Johnston on becoming the boss, Sandra Yancey on people skills. Friday's sessions will be dedicated to accounting research, international law and retirement planning. Ohio and Indiana have approved parts of the program for CLE credit, Kentucky has not yet responded. Food will be plentiful. Registration packets will be mailed 8/9.
- 5. Ellen reported that in an attempt to improve ORALL's institutional memory, she and Claudia and Nancy had visited the ORALL archives at Ohio State Law Library and had begun to organize them by compiling a listing of the contents of the file drawers and boxes. A return visit is planned for early August. When the archives are sufficiently organized, Kurt would like to have copies of old newsletters to add to the web site.
- 6. The Board decided that it will grant four \$300 scholarships to the Akron meeting. Preferences for three of the scholarships go to newer members.
- 7. Ellen reported that chapter liability insurance is available through AALL. She will seek additional details.
- 8. ORALL will request Janis Johnston as our AALL chapter visitor for the Akron meeting.
- 9. The Treasurer's report was accepted. \$5000 was moved to a CD. Tom reported that ORALL can get a Huntington Bank Visa card. It was decided that that was not necessary.
- 10. The minutes of the Maumee Bay meeting were approved.
- 11. The minutes of the Salt Fork meeting were approved.

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- 12. The final report of the Needs Assessment survey will be given at the Fall meeting.
- 13. The meeting was adjourned at 10:10.

Respectfully submitted, Claudia Zaher



### Important Dates

- October 16-18, 2002 / ORALL Annual Meeting, Akron, OH
- July 12-16, 2003 / AALL Annual Meeting, Seattle, WA
- October 22-24, 2003 / ORALL Annual Meeting, Notre Dame
- **ORALL Newsletter deadlines:** February 15, May 15, August 15, November 15

### **Membership** News...

### In Memorium ...

Katheen Elizabeth Farmann, law librarian from 1966 to her retirement in 1985 in the Kresge Library, passed away on January 25, 2002. Kathleen graduated with highest honors from Catholic University's Law School in 1945 and was admitted to the D.C. Bar. Kathleen was a pioneer not only in the practice of law by a woman in a large firm, but also in the type of law, Corporate and Anti-trust Law with the firm of Covington & Burling from 1945 to 1953. In 1956, she began her studies in Law Librarianship at the University of Washington. She served as an Assistant Law Librarian from 1957-1961 at Ohio State University, College of Law Library. In 1961, she was appointed Law Librarian at the Supreme Court of Hawaii and served there for one year. She returned to Ohio State University's Law Library in 1962 and was Director of Research Services until 1966. Kathleen joined the faculty of the Notre Dame Law School as Director in 1966. Under her leadership, the library's physical facility was expanded in 1973. The library's collections grew from 69,000 volumes to 164,823. Kathleen will be sadly missed.

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